

Prepared For	Fevia US Workshop
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Prepared By	Green Seed USA



# Introduction to Neil Turpin









- I. GREEN SEED GROUP: WHO WE ARE
- **II. U.S MARKET BACKGROUND & CONSUMER TRENDS**
- **III. THE U.S RETAIL STRUCTURE**
- **IV. RETAILER PROFILES**
- V. CASE STUDIES
- **VI. 10 TIPS FOR SUCCESS IN U.S MARKET**
- **VII. SIX STEPS FOR A SUCCESSFUL U.S LAUNCH**





Since we started business in 1991, we have assisted more than a thousand clients, growing brands and selling products internationally.

Today the 'Green Seed Group' services food and drink companies from around the world. We are a unique network of privately-held sales & marketing consultancies covering 20 countries across Europe, Australasia & North America.

### Green Seed North America has 16 people operating from an office outside New York City with sales staff in: Massachusetts, New Jersey, Florida, Arizona California and Washington states.

Our core services include international business and brand strategy, market research, sales and marketing solutions.





## Some of Our Clients in Green Seed USA:









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## **US Country Profile**



#### Huge market

- > 315 million and growing 130 million Households 82% urbanized
- > Canada another 33.2 million people
- > 3,000 miles from Boston to Los Angeles
- Largest 5 Cities based on Population: New York N.Y., Los Angeles, CA, Chicago, IL, Houston, TX, Philadelphia, PA.
- > Four time zones; Eastern, Central, Mountain and Pacific



#### Rich market

- > \$14.58 trillion GDP \$49k per capita (\$511.53 billion, \$48.1k per capita in Belgium)
- > Food & beverage store sales: \$534 billion to Sept 2012 from 165,000 outlets

## **US Market Demographics**



People	
Age structure	<ul> <li>0-14 years: 20.1% (male 31,257,108 /female 29,889,645)</li> <li>15-64 years: 67.1% (male 101,825,901 / female 102,161,823)</li> <li>65 years and over: 12.7% (male 16,263,255 / female 22,426,914)</li> <li>Median age – 36.7 years</li> </ul>
Ethnic groups	white 79.96%, black 12.85%, Asian 4.43%, Amerindian and Alaska native 0.97%, native Hawaiian and other Pacific islander 0.18%, two or more races 1.61%
Religion	Protestant 51.3%, Roman Catholic 23.9%, Mormon 1.7%, Jewish 1.7%, Muslim 0.6%, other or unspecified 2.5%, unaffiliated 12.1%, none 4%
Languages	English 82.1%, Spanish 10.7%, other Indo-European 3.8%, Asian and Pacific island 2.7%, other 0.7%

#### 8

US Country Profile

## **US** Population Concentrations





#1,2 & 3 markets for Specialty food: Northeast, Midwest and West coast products due to Population, Income and Urbanization

Region	Population (millions)	Percentage of USA Population
South	117	37%
Northeast	56	18%
Midwest	69	22%
West	73	23%
Total	315	
2010 USA Census		

## Impact following US Recession



Shoppers have migrated towards retailers with strong value for money credentials e.g. Walmart, Trader Joes Rapid decline in casual dining / food service in favour of QSR's, retail purchases and entertaining at home

Lowering inventory levels has been a key element of improving supply chain efficiencies



Increased propensity amongst shoppers to purchase private label products

Restructuring of corporate structures to eliminate the duplication of activities and generate cost savings e.g Kroger and Supervalu

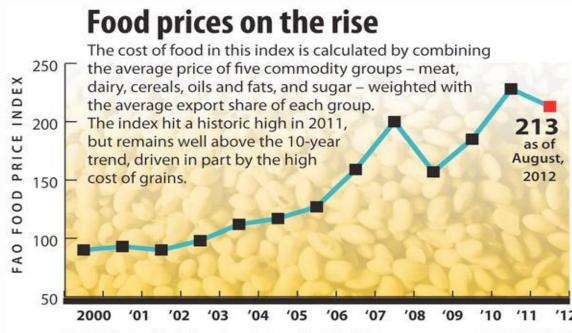
Radical new strategies have been formulated including new pricing initiatives (EDLP, BOGO, Multi-buys, couponing)

## Consumer Trend: Value



### **Food Price Inflation**

- The rising cost of fuel has driven inflation in feed, raw materials, packaging
- Increase food safety requirements have increased costs
- Higher demand for export
- All the above have factored into higher retail prices on the shelf
- Combined with recession......







- Many of the savings tactics most shoppers deployed in 2007 as the recession began are still being used today: coupons, frequent shopper cards, shopping lists, comparison shopping etc.
- Consumers are eating out less and entertaining at home
- Consumers will augment their recipes with less expensive bulk items: whole-wheat pasta, lentils, brown rice, etc.
- Those who provide value will win







# USA Key Consumer Trends

## Top 10 Consumer Trends



### Strategic Trends Driving the Natural Products Industry

Natural and organic foods becoming a larger portion of total food sales

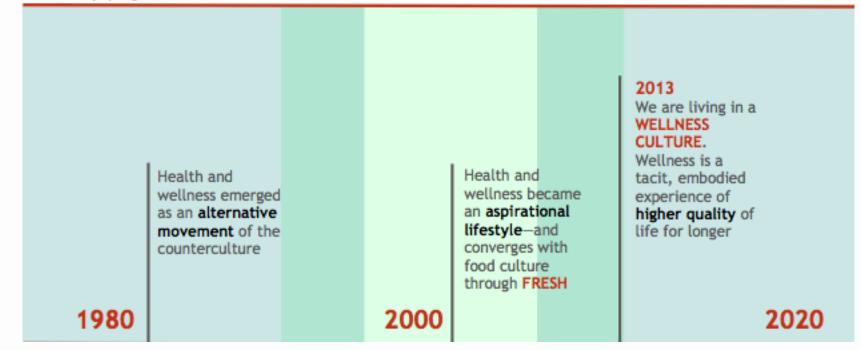
- 1. Consumers shifting to protein enriched foods
- 2. Active lifestyles driving growth in the snack bar category
- 3. Nut sales increasing retailers move the category outside of candy aisle
- 4. America is in the middle of a snack epidemic
- 5. Americans reluctant to change dieting habits
- 6. Sports nutrition and chia sales experiencing gains
- 7. Emerging brands reshaping the dessert aisle
- 8. Branded products are becoming less important for household items
- 9. Ecommerce grocery sales on the rise; Wal-Mart and Target expand offering
- 10. Public markets reward high growth natural and organic stocks

## Market Trend: The Rise of Fresh



### THE RISE OF FRESH

Enjoying fresh and delicious food is the dominant consumer route to health and wellness.



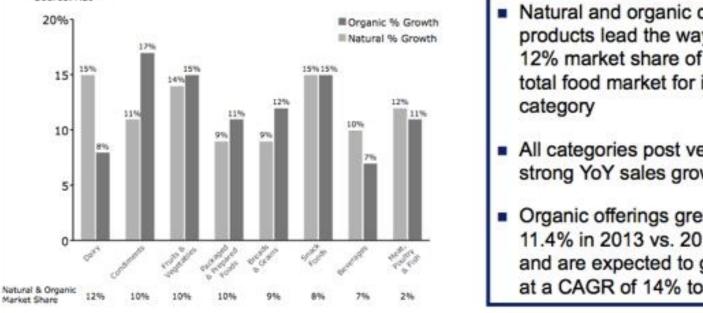
## Natural & Organic Continue to Grow



### **Consumers Buy More Natural and Organic Products**

- Public discourse over the safety of GMOs and pesticides continues to increase
- Total natural and organic market share stands at 8%; this number continues to increase as the natural and organic category grows faster than the broader food/beverage market in many segments

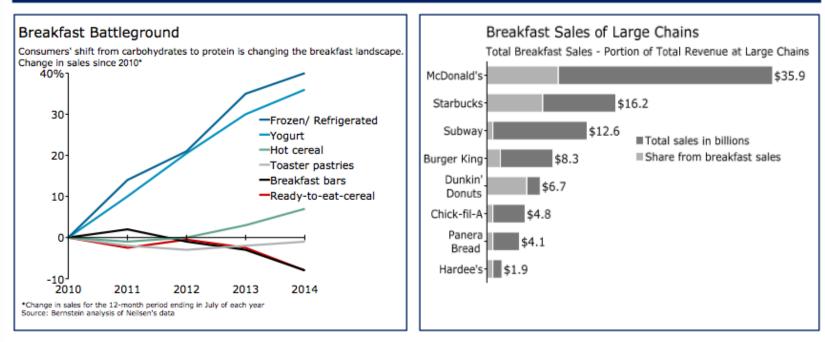
U.S. Natural & Organic Sales Growth and Market Share by Product Category in 2013 Source: NBJ



- Natural and organic dairy products lead the way with 12% market share of the total food market for its
- All categories post very strong YoY sales growth
- Organic offerings grew 11.4% in 2013 vs. 2012 and are expected to grow at a CAGR of 14% to 2018

## Consumers Shift to Protein Rich Food -Breakfast

- Protein rich breakfast foods outpace carbohydrate based competitors as societal shifts drive the time-starved nature of the morning meal
- More mothers with young children seek fast, convenient, and healthy ways to prepare breakfast: last year, 57.3% of mothers with children under the age of one were in the workforce, up from 53.7% in 2003 – highest level in 16 years
- Leading quick-serve restaurants focus on the breakfast day-part



Source: WSJ

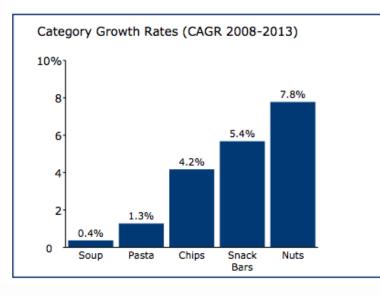


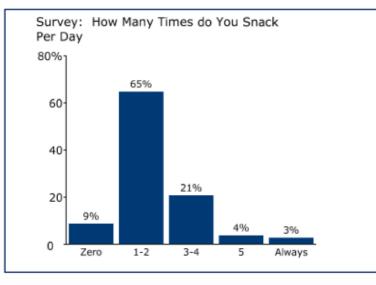
## Snacking Epidemic



#### Americans Snacking More Than Ever

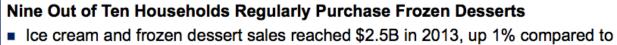
- In 2013, snacking accounted for 50% of American eating occasions
- In 2013, Americans skipped three meals a week and 65% of Americans decided what to eat just a half an hour before eating
- 91% of Americans snack daily, of which:
  - 25% snack three to five times a day
  - 3% are always snacking





## Healthy Dessert Options Growing



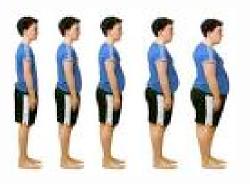


- Ice cream and frozen dessert sales reached \$2.5B in 2013, up 1% compared to 2012
- Retail sales reached \$11B, a 1% decrease from 2012
- Foodservice sales were \$14.6B, up 1% vs. 2013
- Private label sales down 13% YoY



## Consumer Trend: Obesity







- Obesity is more prevalent in the United States than any other country, including other Western industrialized regions like the UK and Europe
- In the US: 19% of children and adolescents aged 2 to 19 years were overweight in 2012.
- 32.2% of adults suffer from obesity (that's almost 90 million)
- Another 30% of Americans are simply overweight
- Dr. Marion Nestle has deemed the obesity epidemic "astronomical, we may not be dealing with just a health problem in America – but a health emergency!"

### Consumer Trend: Healthy Foods are Growing

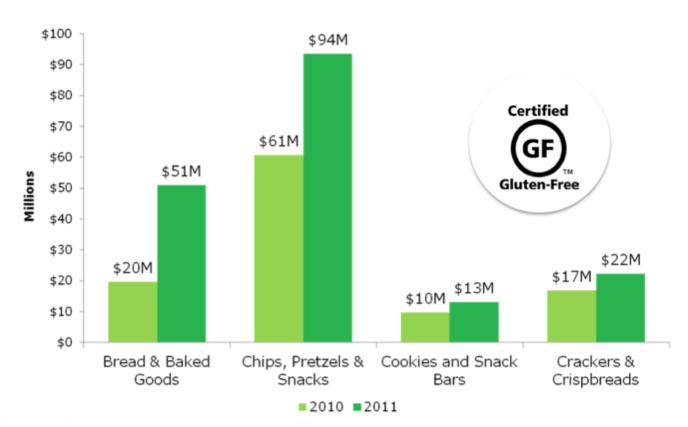


## **HEALTHY HALO**

Consumers are seeking out food items with descriptors that make them feel better about their choices such as "lower fat", "fresh", "housemade", "authentic", and "seasonal". Therefore, several restaurant operators are making their menus look healthier by making little tweaks such as calling out lower fat offerings or serving dishes that feature the best of what's in season.



### **Certified Gluten Free Categories are Growing**



Certified Gluten-Free Categories: 2011 versus 2010





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## **U.S Retail Channel Overview**



Channel	Definition	Leading Customers*
Supermarket/ Grocery	<ul> <li>Large self-service retail market that sells food and household goods.</li> </ul>	<ul> <li>Kroger #2</li> <li>Safeway #3</li> <li>Supervalu #4</li> <li>Ahold - Stop &amp; Shop/Giant #7</li> <li>Publix #8, Delhaize - Food Lion/Hannaford #9, HEB #10, Albertsons, A&amp;P, Wegmans</li> </ul>
Drug CVS pharmacy	<ul> <li>A store where prescriptions are filled and drugs and other articles are sold; pharmacy. Leaders in this channel are expanding and increasing the number of stores rapidly.</li> </ul>	<ul> <li>&gt; Walgreens</li> <li>&gt; CVS</li> <li>&gt; Rite Aid</li> </ul>
Mass	<ul> <li>A retail store that seeks to sell large quantities of goods quickly through such means as discounting, customer self-service, or unadorned display and packaging, as in a warehouse.</li> </ul>	<ul> <li>&gt; Walmart #1</li> <li>&gt; Target</li> <li>&gt; Kmart</li> </ul>

U.S Retail Structure

## **U.S Retail Channel Overview**



Channel	Definition	Leading Customers*
Club COSTCO WHOLESALE	<ul> <li>Low-price retail outlets selling annual memberships to consumers and businesses. Normally in warehouse-type buildings where merchandise is displayed without frills.</li> <li>Nearly 80% of sales are consumables; 75% of which are edible goods. Consumers look for every day value / treasure hunt.</li> <li>Large basket ring (1.6X Grocery &amp; Mass)</li> </ul>	≻ Costco #5 ≻ Sam's Club #6 ≻ BJs
Natural WHOLE FOODS	<ul> <li>A type of grocery store that primarily sells health food, organic foods, local produce, and often nutritional supplements</li> </ul>	<ul> <li>&gt; Whole Foods</li> <li>&gt; Sprouts</li> <li>&gt; Natural Independents</li> </ul>
Specialty Food	<ul> <li>A store carrying premium-priced food products that provide an added-value appeal for: quality of ingredients, sensory appeal, presentation (branding or packaging), origin.</li> </ul>	<ul> <li>&gt; Trader Joe's</li> <li>&gt; Balducci's</li> <li>&gt; Andronico's</li> <li>&gt; Mollie Stones</li> </ul>

## **Top US Grocery Retailers**



USA Fast Facts	
Population	315 million
GDP/Per Capita	\$49,000
Number of Supermarkets	40,000
Gross Margin (Supermarket avg.)	26%
Slotting Fee (avg. per store/item)	\$50
Food Brokers	364
Food Importers/Distributors	349

Top 20 USA Grocery Chains				
USA Sales Retailer (\$ billions) Stores				
1	Walmart SC.	200	3,100	
2	Kroger	90	2,450	
3	Safeway	36	1,450	
4	Super Valu	36	2,350	
5	Publix	28	1,054	
6	Ahold USA	26	774	
7	Delhaize	19	1,541	
8	HEB	17	340	
9	Meijer	15	200	
10	Shop Rite	14	255	
11	Winn Dixie	10	700	
12	Giant Eagle	10	230	
13	Hy Vee	7	212	
14	A & P	7	336	
15	Wegman's	6	79	
16	Winco	5	80	
17	Save Mart	5	229	
18	Harris Teeter	5	206	
19	Roundy's	4	158	

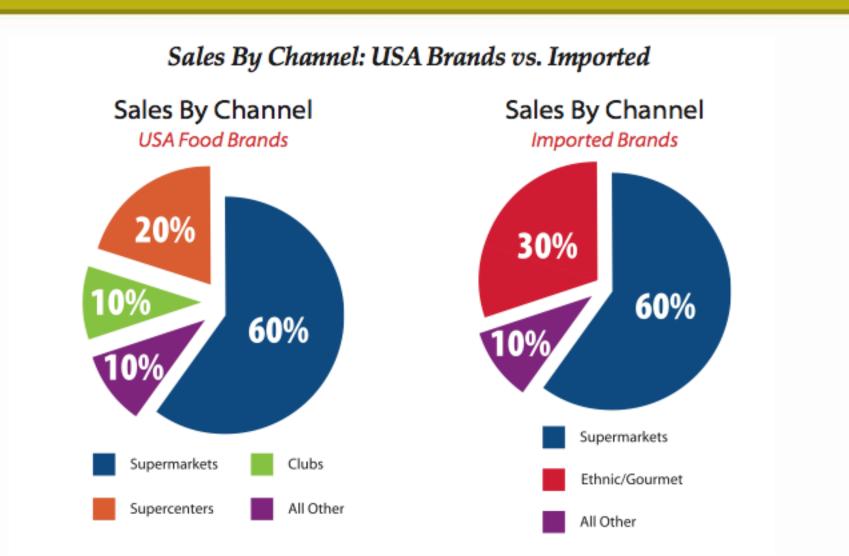
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20 Stater Brothers

## **US** Retailer Universe





## **Retail Industry Trends**



### Simplified pricing being utilized to drive effective value communication

• Focusing on round dollar pricing and EDLP programs



### Increasing private label penetration is a priority for the majority of retailers

• In an attempt improve margins, focus on private label product and quality has increased along with consumer interest.



### Fresh food investment by non-traditional grocery retailers

 e.g Walgreens Drug Store Neighborhood Locations; Duane Reade testing 40% fresh food concept



### Low price focus is driving format development

• Proliferation of Discount/Dollar stores, Supervalu "Save-A-Lot", Aldi (private label focused) expansion



### Efficiency-based measures are the focus of cost-cutting initiatives

• Range rationalization to reduce inventory and drive volumes/productivity

# Key Differences between USA & European Retail seed

- 1. US has bigger supermarkets, listing more products (40k v 18k)
- 2. US shoppers may visit 5 to 6 different retailers each week
- 3. US retailers have category review schedules (1x or 2x per year)
- 4. Terms and conditions differ US list price is the same
- 5. Expect to pay slotting fees in USA
- 6. Shelf compliance is a key issue in the USA
- 7. Need to support via coupons, loyalty Cards, BOGOF or EDLP
- 8. Role of importers, distributors & food brokers
- 9. Private Label different, lower share of trade and less premium in USA
- **10.** Data transparency leads to fact based selling in the USA

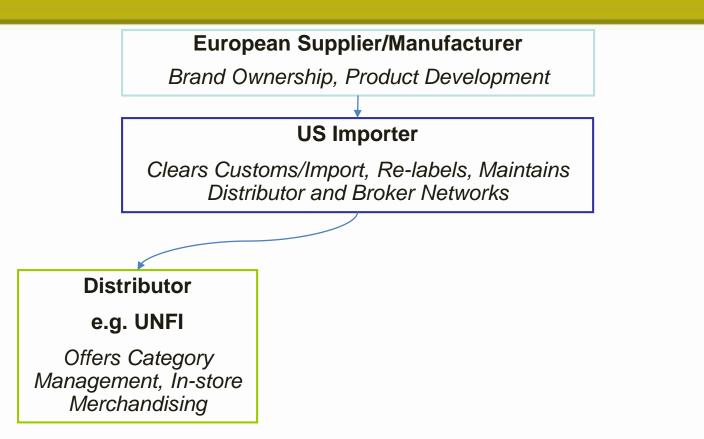
## Routes to Market The US Supply Chain





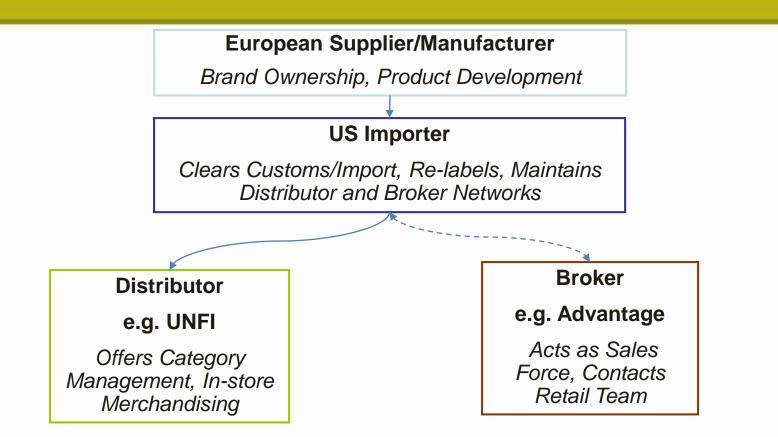
## Routes to Market The US Supply Chain





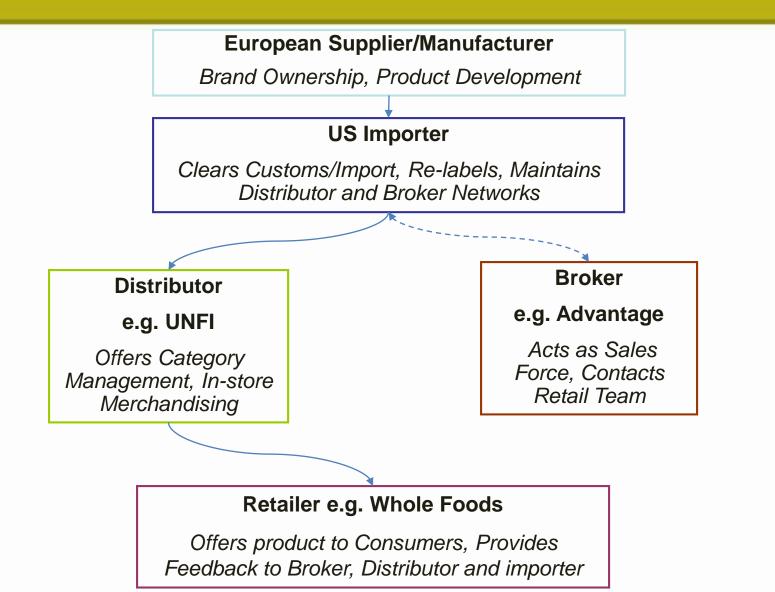
## <u>Routes to Market</u> The US Supply Chain





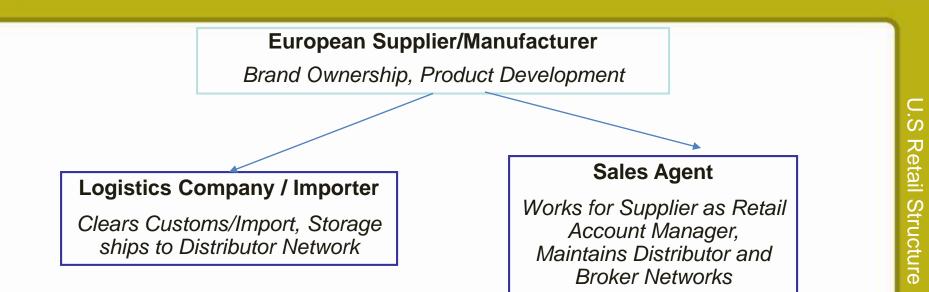
## Routes to Market The US Supply Chain





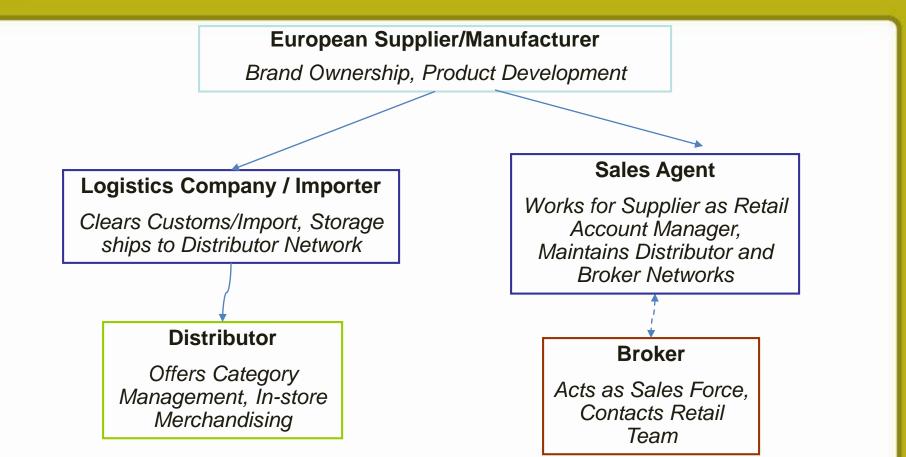
## Routes to Market (2): Alternative US Supply Chain





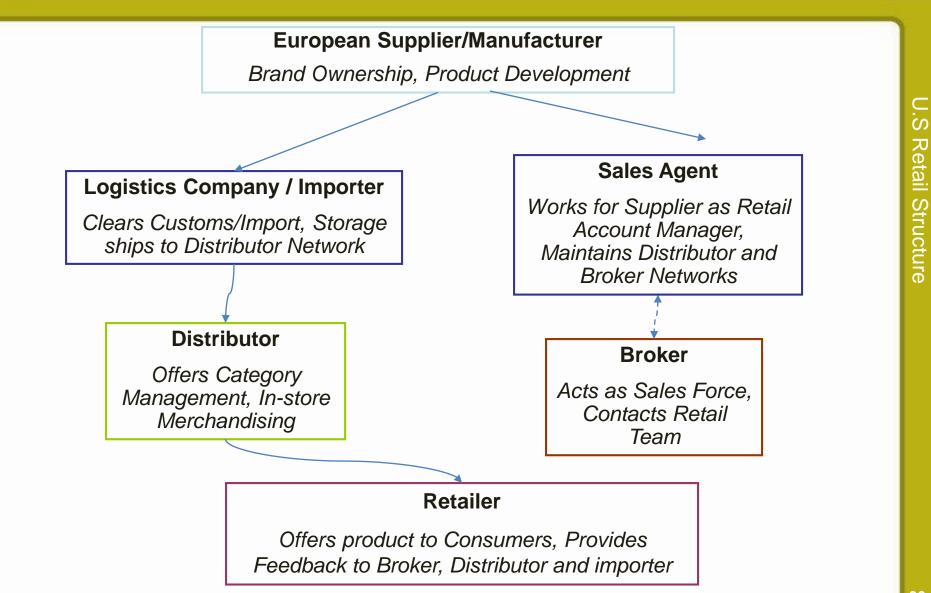
## Routes to Market (2): Alternative US Supply Chain





## Routes to Market (2): Alternative US Supply Chain





# Routes to Market: Examples of the Key Trade Customers



	Importer	Distributor	Broker
Role	Clears Customs/Import, Re- sticker, Deliver direct Maintain Distributor and Broker Networks	Offers Category Management, In-store Merchandising	Acts as Sales Team for manufacturers. Contact Retail Team. Given the number of US retail outlets, brokers enable expanded reach.
POR	15 – 45%	8 – 35%	5 - 15% Commission and monthly retainer until sales ramp up.
Examples	<ul> <li>World Finer Foods (WFF)</li> <li>Liberty Richter</li> <li>Atalanta</li> <li>Source Atlantique</li> <li>European Imports</li> <li>Peter's Imports/Cheese Works</li> </ul>	<ul> <li>UNFI</li> <li>Millbrook (now owned by UNFI)</li> <li>Kehe</li> <li>Tree of Life (now owned by Kehe)</li> <li>DPI</li> <li>Haddon House</li> <li>Pescatore</li> <li>Wild Edibles</li> </ul>	<ul> <li>Advantage Sales &amp; Marketing</li> <li>Acosta</li> <li>Crossmark</li> </ul>
Comments	These importers have been traditionally focused more on the Specialty and Gourmet' market with Olive Oils, Pasta, Condiments & the "international sets"	These are the key distributors, although UNFI dominates, particularly in natural. The Retailer will nominate a primary and secondary distributor by category.	Consolidation amongst brokers has created 3 truly national brokerages (above), however there are many smaller regional firms.

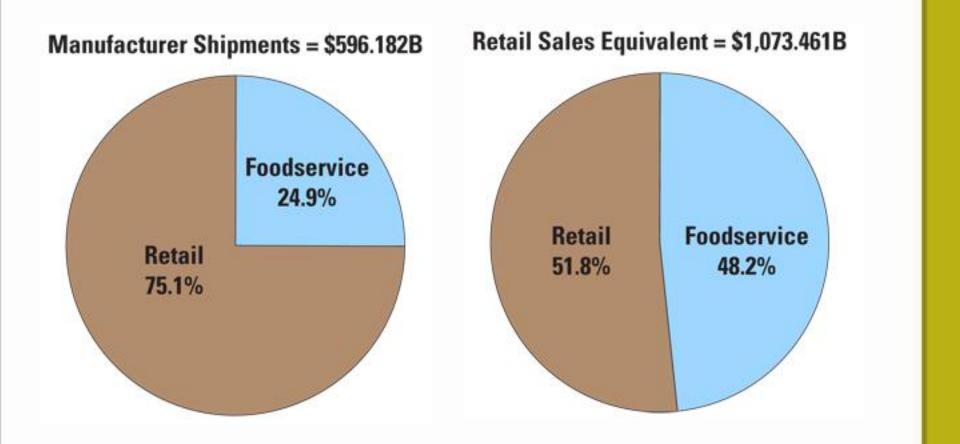
# <u>Routes to Market:</u> Key Issues



Issue	Implications
Fragmentation of retailers	Must have focused strategy
Power of distributor	Build relations with the key ones
Key role of brokers	Be selective and manage day to day
Complexity of retail chains	Be patient, budget for travel
Slotting	Build into budget and plan ahead
Other support costs	Necessary to build into budget and plan
Slow rate of introduction	Be patient with the distribution 'cut in'
Slow rate of sale	Build sensible assumptions into plan
Bureaucracy	Be ready to fill in the paperwork!
Insurance	Be ready – 'no cover no PO'
Deductions	Have administration and finance resource in place to handle

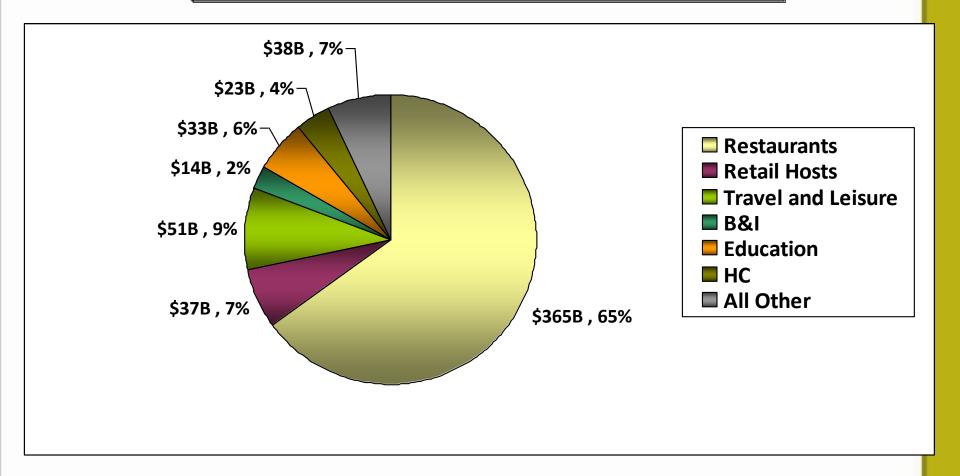


# US Retailer Structure: Foodservice/Retail Share of Shipments



# US Foodservice - Size and Segments





# Foodservice Channel Overview



Channel	Definition	Leading Outlets/Suppliers	
Limited Service	<ul> <li>Establishments whose patrons order and pay before eating. Food and drink may be consumed on premises, taken out, or delivered to customers' locations. Includes quick-service, cafeterias, &amp; buffets.</li> </ul>	<ul> <li>McDonalds</li> <li>Subway</li> <li>Burger King</li> <li>Wendy's</li> <li>Panera Bread</li> </ul>	
Full Service Rest	<ul> <li>Offer a relatively broad menu along with table, counter and/or booth service and a wait staff. These establishments offer meals and snacks for immediate consumption primarily on-premise; may also offer takeout.</li> </ul>	<ul> <li>&gt; Applebee's Neighborhood</li> <li>&gt; Chili's</li> <li>&gt; Olive Garden</li> <li>&gt; TGI Friday's</li> <li>&gt; Chipotle Grill</li> </ul>	
Bore & Toyorns HOOTERS	• Establishments known as bars, taverns, night clubs, or drinking places primarily engaged in preparing and serving alcoholic beverages for immediate consumption. May also provide limited foodservice.	<ul> <li>Hooters</li> <li>Bennigan's Tavern</li> <li>Primarily independent bars</li> </ul>	
Business Industry	• Employee feeding in offices, factories, and plants makes up the business and industry foodservice market. To a large extent this service is handled by contract feeding companies.	<ul> <li>&gt; Aramark</li> <li>&gt; Service America</li> <li>&gt; Compass Group</li> <li>&gt; US Foodservice</li> <li>&gt; Sodexho</li> <li>&gt; Sysco</li> </ul>	
E	• Public and private primary and secondary schools as well as colleges and universities offering meal service. Total consumption is based on school purchases and government contributions, which together compose the total dollar value of food.		
Healthcare	<ul> <li>Includes U.S. hospitals, offering both long-term and short-term care, public and private, as well as senior living. Included in foodservice retail sales equivalent dollars are: Patient feeding, Meals consumed by visitors and Catering</li> </ul>		





Rank	Category	
1.	Mexican	20%
2.	Bakery/Café Bagel	18%
3.	Other Sandwich	16%
4.	Hamburger	11%
5.	Chicken	9%
6.	Specialty*	9%
7.	Pizza	7%
8.	Asian	6%











• 40 Percent of adults agree that purchasing meals from restaurants and take-out/delivery places makes them more productive in their day-to-day life.









Rank	Chain Name	2011 U.S. Sales (\$000)	2010 U. S. Sales (\$000)	% Change
1.	Five Guys Burgers and Fries	\$950,630	\$716,105	32.8%
2.	Chipotle Mexican Grill	2,260,548	1,831,922	23.4
3.	Jimmy John's Gourmet Sandwich Shop	895,000*	735,000*	21.8
4.	Firehouse Subs	284,581	235,000	21.1
5.	Raising Cane's Chicken Fingers	206,301	174,608	18.2
6.	Little Caesars	1,480,000*	1,253,000*	18.1
7.	Noodles & Company	300,000	261,000	14.9
8.	Wingstop	381,660	332,612	14.7
9.	Chick-fil-A	4,050,992	3,583,000	13.1
10.	Qdoba Mexican Grill	531,000*	475,000*	11.8
	TOTAL	\$11,340,712	\$9,597,247	18.2%







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# **Key Regional Market Focus**



- Imported products often focus on a key regions based on target consumer profile:
  - 1. Northeast, 2. California/Pacific Northwest are the most important markets and 3. Midwest

### Some Key East Retail Accounts:

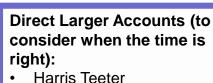
- Whole Foods
- Wegman's
- **Natural independents**
- **Specialty independents**
- Kings/Balducci's
- Shaws

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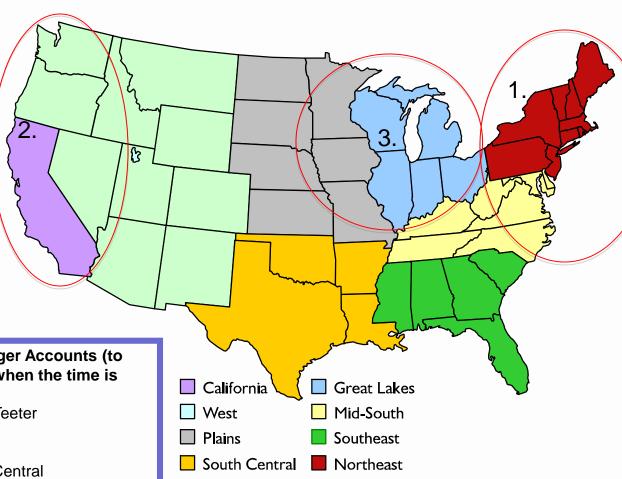
- Hannafords
- Stop & Shop
- A&P
- Food Emporium
- **Giant Carlisle**

### Distributors:

- UNFI
- Kehe/Tree of Life
- Haddon House
- Steiner Foods
- Wythe Will
- C&S
- Nassau Candy
- **Big Geyser**



- Kroger
- Publix
- HEB / Central



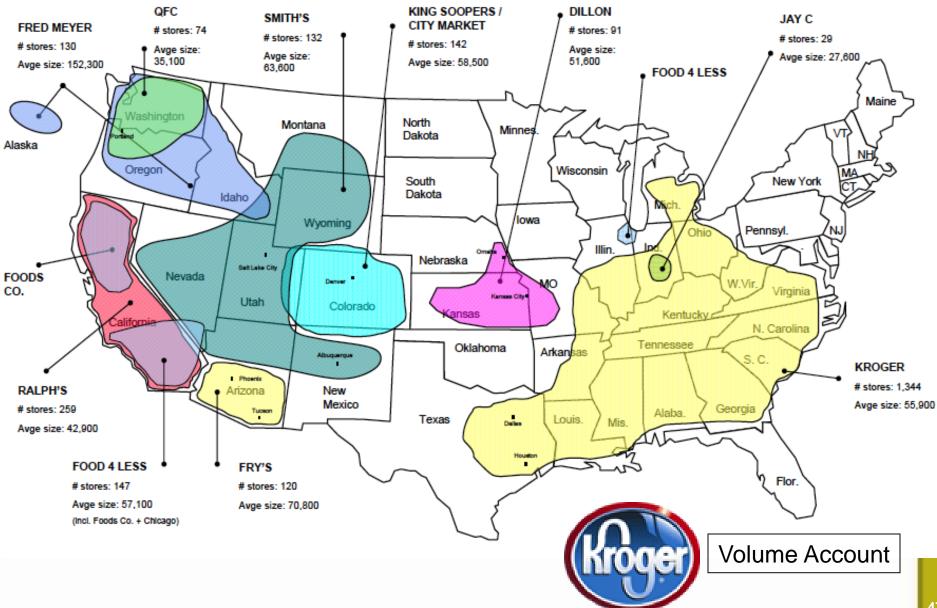
#### Morgan Stanley MORGAN STANLEY RESEARCH December 2010 #2 KROGER Kroger is the largest traditional food retailer in the U.S. with over \$76bn in 8.8% annual sales. The company operates over a dozen different banners totalling 2,468 food stores in all. Kroger also has a significant convenience store (777 Cincinnati, OH locations under six banners in 18 states) and jewellery store (3rd largest jewellery retailer in the U.S. with 374 locations) presence. Ticker: KR 128 Maine Washington North Montana Minnes. v Dakota 4 55 14 Wisconsin Oregon South New York 136 9 Dakota Idaho Mich. lowa Wyoming Pennsyl. Ohio 12 55 Illin. Ind. 213 Nebraska 145 46 61 48 67 Nevada 138 MO W.Vir. 67 Virginia 108 376 Utah Colorado 18 Kentucky Kansas N. Car. 18 California Tennessee 120 Oklahoma s. c. Arkansas 124 27 11 35 175 32 10 Arizona New Mexico Georgia Alaba. Louis. Fiscal Year Ended January, 2010 Texas MS 9 Consolidated sales = \$76.7 bn 200 Of which Supermarket sales = \$65.7 bn excluding fuel Flor. and other sales of \$11bn 2,468 supermarkets, 777 convenience stores in 18 states (o/w 87 franchised) 893 supermarkets fuel centres, 374 jewellery stores, 11 stores in Alaska. Volume Account A ( A Source: Kroger Fact Book 2009 . Page 6

# Morgan Stanley KROGER

### MORGAN STANLEY RESEARCH

### December 2010

Store Banners



### MORGAN STANLEY RESEARCH

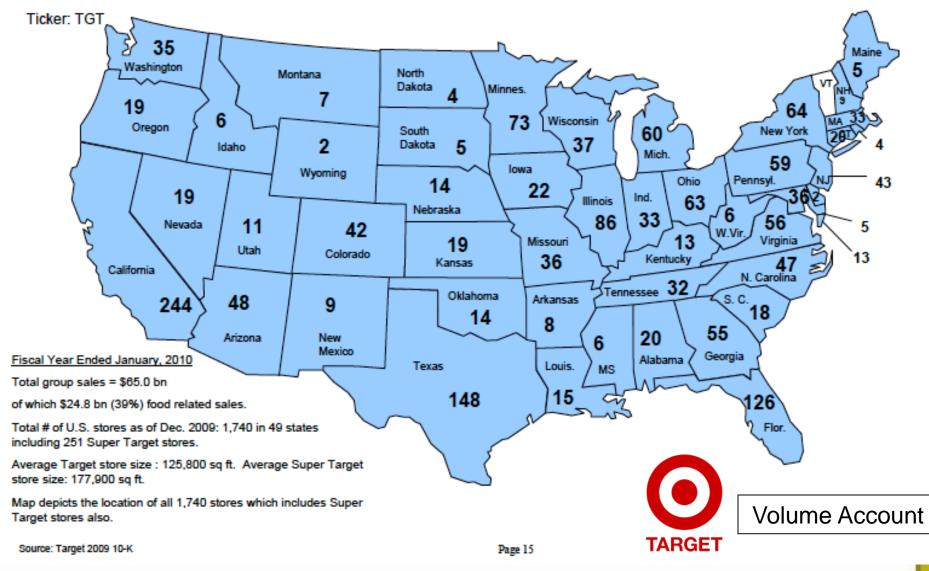
### December 2010

# TARGET

Target Corporation operates general merchandise formats, as well as a direct mail and on-line business called target.direct. In addition, the Company operates SuperTarget stores with a line of food and general merchandise items.



Minneapolis, MN



#### MORGAN STANLEY RESEARCH

SHOPPING IS A PLEASURE®

#### December 2010

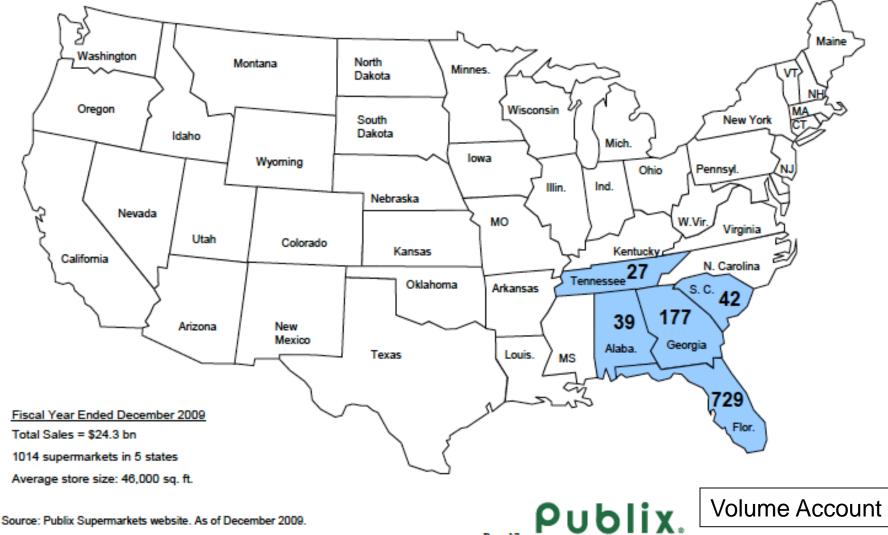
# Morgan Stanley PUBLIX

Lakeland, FL

Ticker: PUSH

Publix Supermarkets operates supermarkets throughout Florida, Georgia, South Carolina, Tennessee and Alabama. It is the largest employee-owned supermarket chain in the U.S. Publix manufactures its own dairy, bakery and deli products and acts as a distributor for all of its stores.





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#### MORGAN STANLEY RESEARCH

#### December 2010

## AHOLD USA

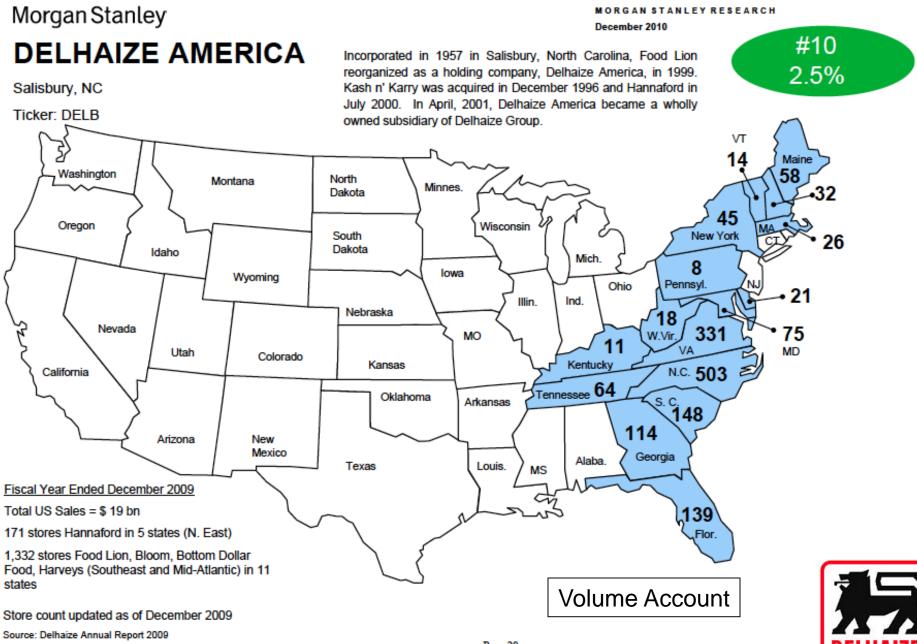
Morgan Stanley

Ahold USA operates three banners: Stop & Shop, Giant Carlisle and Giant Landover. In 2009, Ahold USA recorded over \$22.8bn in sales with 713 stores.



Quincy, MA

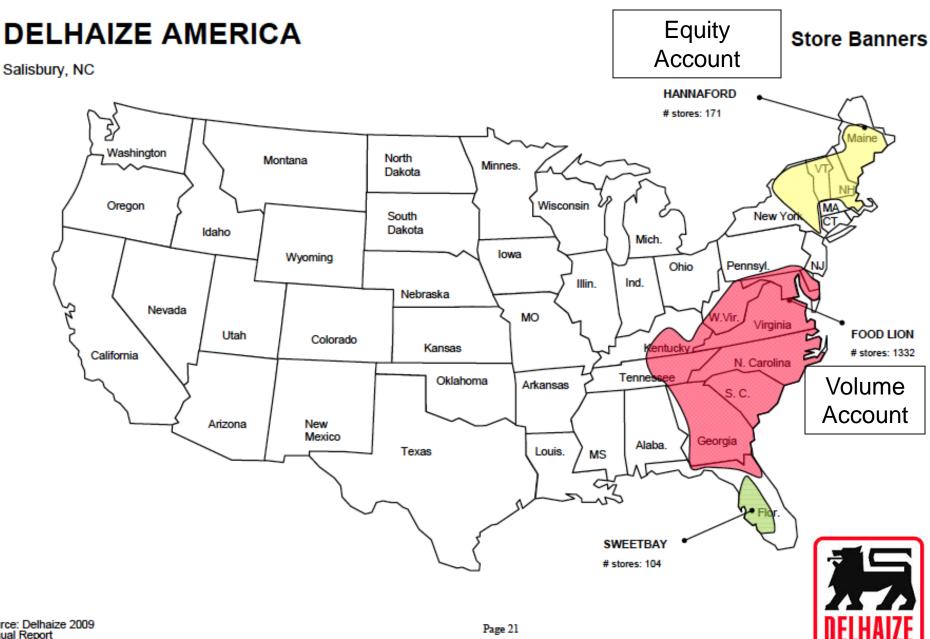




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MORGAN STANLEY RESEARCH

December 2010



### MORGAN STANLEY RESEARCH

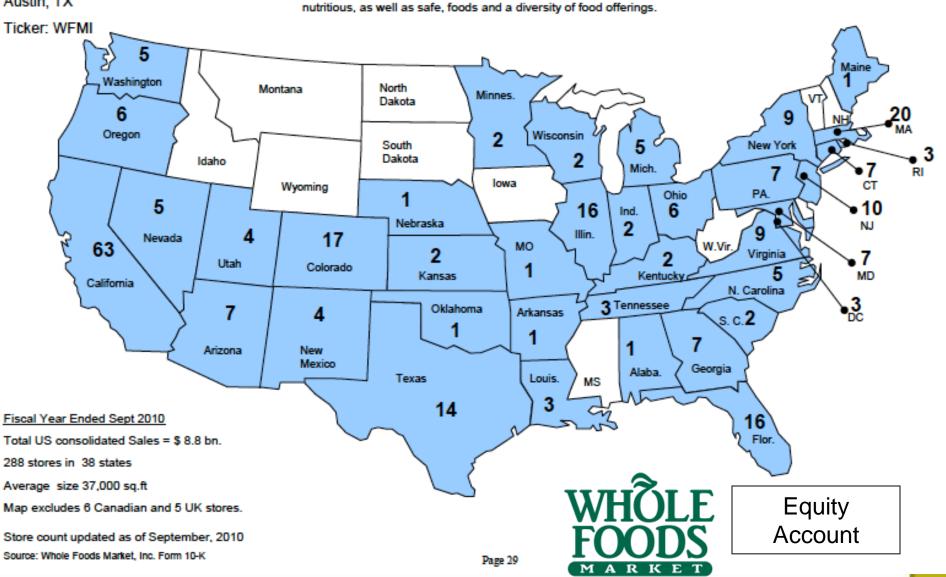
#18

1.2%

December 2010

## WHOLE FOODS

Austin, TX



Whole Foods is the country's largest specialized retailer of natural and

organic foods. The specialty grocer has grown rapidly over the years, capitalizing on consumers' increasingly heath conscious demands for

WEGMAN'S

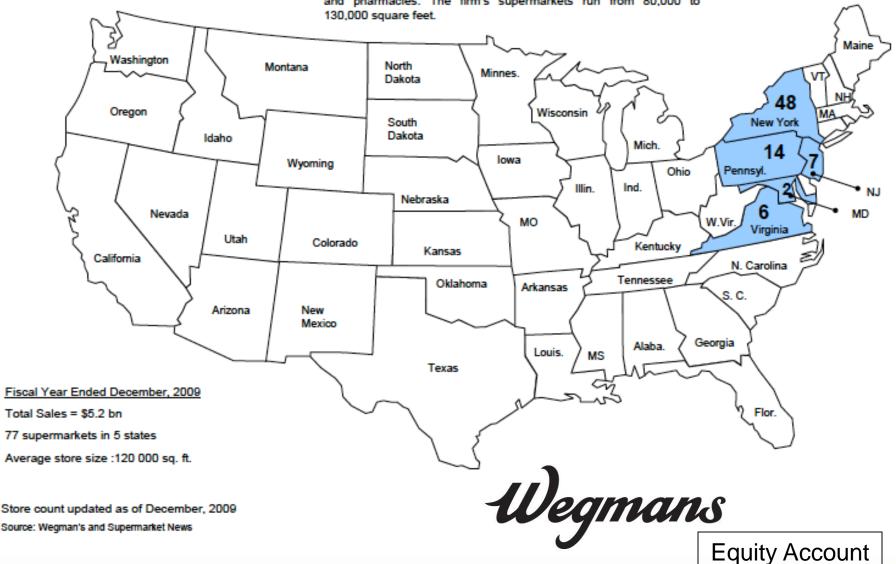
Rochester, NY

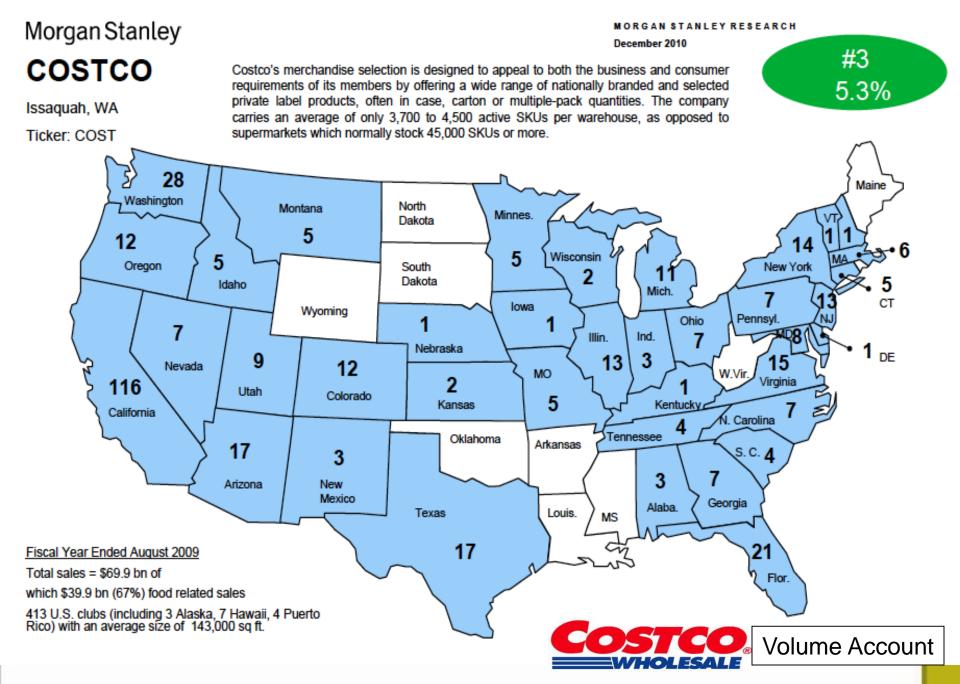
#### MORGAN STANLEY RESEARCH

### December 2010

Wegmans Food Markets is the largest grocery store chain in the Rochester, N.Y.-area. Founded in 1916 the firm currently has 70 stores offering more than 60,000 products. Wegmans was one of the first supermarkets to introduce in-store child play centers, photo labs and pharmacies. The firm's supermarkets run from 80,000 to 130,000 square feet.

#26 0.7%









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- **II. U.S MARKET BACKGROUND & CONSUMER TRENDS**
- **III. THE U.S RETAIL STRUCTURE**
- **IV. RETAILER PROFILES**

## V. CASE STUDIES

- **VI. 10 TIPS FOR SUCCESS IN U.S MARKET**
- VII. SIX STEPS FOR A SUCCESSFUL U.S LAUNCH



# Green & Blacks Organic Chocolate

### > Situation:

In the late 90's Green & Black's started in the US with a niche Specialty importer but recognized potential of the natural channel

### > Action:

In 2002 at the US Natural Products trade show, G&B assembled the assumptions for a robust 3 year P&L and business plan, to gain commitment to expand their US business

## Result:

Between 2003 and 2006 Green & Black's drove 90% distribution of the US natural channel and 30% distribution in premium grocery, growing the brand from <\$1m of sales to >\$15m in just three years.





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# Green Seed Case Study: Materne Applesauce



# Materne USA - \$0m to \$45m in 5 years



- 2007 : Created GoGo Squeez name and tested concept
- 2008 : Supply chain set up & introduced to Whole Foods
- 2009 : Started sales in premium grocery supermarkets like Wegmans & HEB
- 2010 : Mass market seeding with Costco and Target
- 2011 : Explored local manufacturing and Materne Inc.US team
- 2012 : Mass expansion; Sales US\$80 million ex-works
- 2014: US\$180m sales: 2 US production plants



# Icelandic Milk & Skyr Company

## Situation:

Client had some great Icelandic yogurt recipes, but importing from Iceland was prohibitively expensive and challenging on a short shelf-life product

### > Action:

Undertook a partner search, identifying a dairy partner in Upstate New York, Sunrise Farms. Developed Icelandic yogurt recipe under a contract manufacturing agreement. Developed packaging to suit US consumer.

### Result:

Brand has achieved \$40m of sales in the US natural and supermarket foods channel and is the fastest growing yogurt in America.





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# Quorn Foods Inc

## > Situation:

Quorn Foods UK wanted to take it's meat-free Quorn range to America, managed from North Yorkshire, with no additional recruitment

## > Action:

Established a six person cross-functional US project team: board level marketing led with senior logistics, purchasing, systems, product development and finance members. Developed an outsourced US team to execute plans.

## Result:

Quorn US made it's debut in Jan 2002, & now has national US sales of over \$40m











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# Tips for US Business Development Success



Invest in the market with brand/product support 1. Visit the market, but not too often 2. Develop plans where US partners can make money 3. Set realistic lead time & growth expectations 4. Keep your commitments & pay your bills on time Success 5. Focus on the priorities 6. Keep the supply chain filled 7. Present new ideas to customers & respond to local ideas 8. Share best practices and network with your exporting peers 9. Recognize achievement & say thanks! 10





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# 1. Determine if there is a market

seed

- Who is your intended consumer?
- What is your product's point of difference?
- Why will it appeal to American consumers?
- Are the trends in your favor?
- What might you need to adapt to meet American tastes?



# 2. Determine the size of the opportunity

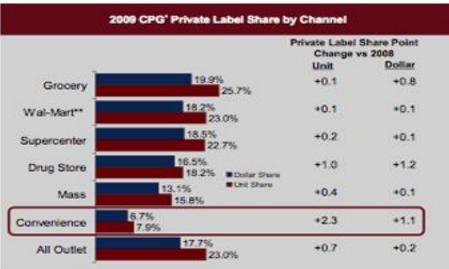


- Performance in international markets
- Do you get any international interest?
- Desk research: trends, category and define the competition
- Buy US research: IRI, Nielsen, SPINS data, category analysis, pricing, regional analysis, benchmark versus the competition
- Visit the market, store checks, trade shows and gather competitive intelligence, feedback from the experienced (customers, agents, brokers & consultants)



# 3. Establish competitive price point

- Collect competitor RSP data
- Buy IRI/SPINS data and analysis national and promotional pricing
- Decide on your "mode of entry"
- Develop "value chain" assumptions
- How much of a premium can you command?



Source: IRI Consumer Network \*52 weeks ended 12/27/2009 and same period prior year 'Across IRI InfoScan® Reviews Categories \*Wai-Mart, including Neighborhood Markets

# 4. Determine route to market



- Do you want to keep it simple, and have a small but profitable market position?
   <u>Then find a US importer</u>
- Can you commit time to visit US customers and build your brand in the US, for larger sales and margins? Then consider outsourced warehousing and sales management
- Do you think you have a brand property that could be licensed, or manufactured in the US with a partner?
  - Then consider a partner search

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## **Our Market Entry Process**

**1. DISCOVER:** Conduct an Opportunity Assessment to decide which export market offers the best potential. Review category dynamics and assess the size and shape of the opportunity by export market.



**4.** VALIDATE: Conduct Consumer Research to validate product proposition, price, packaging with respective market consumers and understand category needs, gaps and opportunities.

# 5. Dedicate resources for commitment



### • Do you have funds to invest in market development?

- Travel
- Samples
- Legal
- Research
- Product and packaging adaptations
- Marketing printed materials
- Website
- Do you and your team have time to invest?
  - Is it a business priority?



# 6. Write a US entry plan and start a P&L



### • Develop realistic market entry assumptions:

- RSP, Rate of Sale, Number of Stores, Time Frame for roll out
- Retailer margin
- Distributor margin
- Importer margin (or transport, duties and storage)
- Temporary Price Discounts
- Slotting and Free-fill
- Early pay discount
- Spoilage
- Trade Marketing Support (demos, adv. Allowance, POS)
- Consumer Marketing Support (website, brochure, trade shows, coupons, samples)
- Legal
- Travel
- Research
- Personnel, Agents, Brokers



# Good Luck & Thank you!





## We look forward to helping you grow your business!

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